## WEST VIRGINIA UNIVERSITY SCHOOL OF DENTISTRY

# POLICY ON PROFESSIONAL APPEARANCE AND ATTIRE

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### WVU SCHOOL OF DENTISTRY POLICY ON PROFESSIONAL APPEARANCE AND ATTIRE

#### Introduction

Health Sciences students, staff, and faculty are required to place a high value on professionalism including personal appearance, including attire. Concerns for infection control, safety, communication, and cultural sensitivity have dictated the development of this policy. This policy sets forth standards for dress and appearance necessary to meet the service and safety objectives of placing patient welfare first and the educational objectives of preparing the student to assume the role of a professional health care worker. The policy governs the dress of all faculty, staff and students of the School of Dentistry.

Patient trust and confidence in the dental practitioner constitute an element essential to successful treatment experiences and outcomes. The message communicated by the caregiver through his/her/their dress and appearance plays a fundamental role in establishing this trust and confidence. Evaluation of faculty, staff and students will include this element of professionalism. Each should consider the cultural sensitivities of their most conservative potential patients and present themselves in a manner that will earn their respect, ensure their trust, and make them feel comfortable. Recent trends in clothing, body art, and body piercing may not be generally accepted by patients and should not be worn. The following guidelines help to establish a successful health care provider-patient relationship. *Please note that if the dress code for a specific clinic or rotation differs, the most stringent or conservative guidelines take precedence.* 

Appropriate attire is expected to be worn by faculty, staff and students when <u>attending all</u> <u>learning experiences/meetings at the Health Sciences Center</u>, which includes, but is not limited to:

- All courses, rotations, and clinical sessions
- Late or evening laboratories and clinics (open lab)
- Meetings and/or other activities
- Study groups/Library
- Anytime on HSC campus

## **Enforcement of Policy**

**Faculty, staff and students are responsible for the enforcement of this policy.** Infractions should be addressed immediately with the offending party and corrective action should be taken. The student/employee breaching this policy may be asked to leave the learning/work site and change into appropriate attire. Incidents must be reported to the party's immediate supervisor as follows:

Supervisor
Graduate Program Directors
Advisors
Team Leaders
Program Director
Clinic Supervisors
Director of Clinical Education and Patient Care
Associate Dean for Clinical Education and Patient Care

Violations of this policy should be submitted electronically to the Office of Clinical Education and Patient Care. The complaint will be forwarded to the appropriate supervisor as noted.

http://intranet.hsc.wvu.edu/sod/clinical-affairs/policies/anonymous-dress-code-violation-form/

Supervisors will be responsible for documenting incidents (see form below) and counseling individuals who violate the policy on Professional Appearance and Attire. If trends in policy infractions are noted for an individual, the supervisor must report this to the Dean if it involves a faculty or staff member or the Associate Dean for Academic Affairs if a student is involved.

## WVU School of Dentistry Dress Code Violation Form

Date incident took place
Date reported
Name of person reporting incident (optional)
Name of person violating policy
Nature of the violation:
Action taken:
Date of counseling session
Outcome of counseling session with supervisor:

Signature/Supervisor

Signature/Student, Faculty, Staff

#### I. UNACCEPTABLE CLOTHING

The following dress is unacceptable for all faculty, staff, and students of the School of Dentistry in any location of the Health Sciences Center while school is in session and during breaks:

- Denim attire (jeans, dresses, jackets, shirts or skirts) regardless of color.
- Cargo pants, form-fitting pants, i.e., yoga or sweat pants, cut-off pants.
- Leggings (Leggings may be worn if they are covered by a tunic that extends just above the knee or longer)
- **Tight clothing** (Clothing must be of sufficient size to conceal undergarments, facial and body piercings excluding the ear, inappropriate body art/tattoos and/or exposed skin, and waistbands must be worn at waist level)
- Midriff tops, tee shirts, halters, tops with revealing necklines, tops that are revealing of undergarments (unless cami/tank is worn under to cover undergarments), single or multiple tank tops unless covered by an acceptable jacket, shirt or sweater
- Baseball caps, hoodies covering head, or hats of any kind
- No rubber flip-flop shoes or slides

### II. STANDARD ATTIRE IN HEALTH SCIENCES CENTER

### A. DRESS CLOTHES (Women)

- 1. Dress slacks, crop pants, or capris
- 2. Dresses, skirts, skorts just above the knee or longer
- 3. Blouses/dress shirts
- 4. Clean dress shoes
- 5.

#### B. DRESS CLOTHES (Men)

- 1. Dress slacks
- 2. Dress crew or collared shirts
- 3. Clean dress shoes

\*\*Persons who do not identify with a binary gender may wear appropriate attire listed above for either Men or Women

## C. HAIR AND FINGERNAILS

- 1. Hair should be a natural color (ex. blue, pink, green, etc. hair colors are unacceptable.)
- 2. Fingernails must be kept at a length that is consistent with job performance duties.

### D. SCRUBS

- 1. To promote comfort and work efficiency, staff members may wear scrubs as long as they conform to this policy to maintain a professional image.
- 2. Scrub tops and pants of matching and appropriate color must be worn as a set (See Section II.C.7). Each dental class will be assigned a color of scrubs that must be worn by all students in that class to identify them. Colored scrubs for each dental class will be determined by the Clinical Science Curriculum Subcommittee, and Dress Code Committee. The rotating class scrub colors are Ceil Blue, Grey, Royal Blue and Navy. Student name must also be embroidered on scrubs. Students who change class status for academic reasons will have 4-6 weeks to adopt the color of scrubs indicated for their new class designation.
- 3. Pants must be permanently hemmed so they do not drag on the floor.
- 4. Scrubs must be clean and free of wrinkles.
- 5. Coordinating scrub jacket or a white lab coat over scrubs may be worn when not wearing a disposable cover gown.
- 6. A clean plain crew or v-neck shirt with long or short sleeves (no turtlenecks) may be worn. Shirts must be tucked in under scrubs.

- 7. Scrubs must fit properly (not too tight, loose, long, or short,) must be of sufficient size to conceal undergarments, facial and body piercings excluding the ear, inappropriate body art/tattoos and/or exposed skin, and waistbands must be worn at waist level
- 8. Student scrubs sets must be a solid color. Scrub tops or white lab jackets with the school logo are not permitted to be worn outside of the building unless the individual is conducting official School business.
- 9. Logo scrub tops must **not** be worn outside of the building. Scrub tops or white lab jackets with the school logo are not permitted to be worn outside of the building unless the individual is conducting official School business.
- Lab coats, SoD logo sweatshirts, fleece or sweaters may be worn in the classroom or lab for climate reasons. These articles of clothing are not permitted in the clinic during patient care hours.
- 11. Adequate precautions must be taken to maintain good personal hygiene. Such precautions include regular bathing, use of deodorants, daily shaving, clean and tidy hair and regular oral hygiene. Beards and mustaches must be grown during sufficient recess from school to ensure that they are mature and tidy. Beards and mustaches must be neatly trimmed.

#### **III.CLINIC ATTIRE (Standard Attire Plus the following:)**

- A. Personal protective equipment (PPE) -- glasses with side shields or face shields, masks, gloves, and School-approved disposable gowns -- must be worn during all patient treatment and may be worn from one treatment area to another. PPE may not be worn (with exception of mask and eye covering) until patient arrival and may not be worn outside the dental school clinical treatment areas.
- B. Small posts, balls, or earrings of less than 1-inch length or a maximum of 5 mm in diameter may be worn only in ear. Gauges and spikes are prohibited. Body piercings in other locations must not be visible. Plain wedding bands and watches are permissible. No bracelets, dangling jewelry or other rings may be worn. Exceptions may be made for cultural reasons.
- C. Culturally sensitive body art/tattoos are not part of an overall professional appearance. Appropriate body art/tattoos is subject to approval by the School of Dentistry Dress Code Committee and/or Leadership Team (Dean, Associate Deans, and/ or Director of Clinical Education and Patient Care). If the body art is culturally sensitive it is required to be concealed as much as is possible unless such covering creates a safety or infection control issue. Such exceptions must be approved by the Associate Dean or Director for Clinical Education and Patient Care. All materials used to cover, facial and body piercings excluding the ear, inappropriate body art/tattoos must be approved in advance by the Associate Dean or Director for Clinical Education and Patient Care. Any covering of facial and body piercings excluding the ear, inappropriate body art/tattoos that does not support the effort of the School of Dentistry to create a favorable impression to our patients will not be permitted.
- D. Regardless of gender, long hair must be secured in the back of the head. Hair must be secured neatly away from the operator's face and must not be able to fall forward. Hair cover (caps, bandanas, etc.) is prohibited, with the exception of surgical caps. If a personal cloth surgical cap is worn, it is the responsibility of the wearer to treat it as a contaminated item after clinical wear, and should be laundered appropriately. Disposable surgical bonnets are available if needed,

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particularly for aerosol-producing procedures. Culturally required cloth hair cover is also the responsibility of the wearer to treat as a contaminated item after clinical wear, and should be laundered appropriately. Feathers and ribbons in the hair are not permitted. Headbands, clips, etc. that can be cleaned are acceptable. If headbands are made of cloth, it is the responsibility of the wearer to treat as a contaminated item after clinical wear, and should be laundered appropriately. Hair should be a natural color (ex. blue, pink, green, etc. hair colors are unacceptable.)

- E. Males must shave daily.
- F. Beards and mustaches must be grown during sufficient recess from school to ensure that they are mature and tidy when in clinic. Beards and mustaches must be neatly trimmed. Facial hair must be contained by a pleated mask any time dental procedures are being performed for a patient. If facial hair is not fully contained by a pleated mask, a facial hair net must be worn.

\* For procedures requiring wear of a respirator (N95), facial hair styles must meet the CDC guidelines for appropriate facial hair styles such that the facial hair will not impede the seal of the respirator (see infection control policy.)

- G. Hosiery, socks, and close-toed shoes must be worn by all faculty, staff and students involved in direct patient care. Shoes must be clean with closed toes and a solid upper surface accompanied by clean, appropriately colored socks or hosiery of sufficient length to cover exposed ankles. Socks or hosiery do not need to be fluid impervious, but efforts must be made to cover exposed skin. High-heel dress shoes should have heels no higher than 3 inches including platform.
- H. Clean short fingernails (nail tips should not exceed the fingers) must be maintained so they will not penetrate gloves or pose a safety risk or violation of infection control guidelines. Artificial nails and colored nail polish are prohibited. Clear or flesh colored nail polish or manicures (gel, shellac or dip) is acceptable.
- I. Clothes that smell of smoke, strong colognes, strong perfumes, and strong hair spray must be avoided.
- J. School of Dentistry UPC identification cards are to be worn on external garments by all individuals in the HSC. The protective clinical gown must be intact at all

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times; therefore pens, ID, etc. must be worn beneath the gown. School, honor pins, etc. may be worn **only** on standard attire.

#### **IV. LAB ATTIRE**

- A. Standard attire (dress clothes or scrubs). Dress clothes may be covered with a lab coat or a School-approved disposable gown to protect clothing. (See II. C. 4, 7). Until air-handling issues in the labs and classrooms are resolved, visible tattoos on areas of the body that are normally exposed will not require coverage in these settings.
- B. Shoes must be **clean** with **closed toes and a solid upper surface** accompanied by clean, appropriately colored socks or hosiery of sufficient length to cover exposed ankles. Socks or hosiery do not need to be fluid impervious, but efforts must be made to cover exposed skin.
- C. Goggles or full coverage glasses with side shields.
- D. Facial masks for procedures involving splatter and chemicals.
- E. Regardless of gender, long hair must be secured in the back of the head.Hair must be secured neatly away from the operator's face and must not be able to fall forward.
- F. Plain wedding bands and watches are permissible. No bracelets, dangling jewelry or other rings may be worn. Small posts, balls, or earrings of less than linch length or a maximum of 5 mm in diameter may be worn only in ear. Gauges and spikes are prohibited.
- G. Faculty in charge of laboratory personnel will determine their appropriate dress code based upon their job functions.
- H. Adequate precautions must be taken to maintain good personal hygiene. Such precautions include regular bathing, use of deodorants, daily shaving, clean and tidy hair and regular oral hygiene. Beards and mustaches must be grown during sufficient recess from school to ensure that they are mature and tidy. Beards and mustaches must be neatly trimmed.

I. Ear buds are not permitted in lecture or preclinical laboratory courses.

#### V. STAFF

Staff will be expected to wear attire as noted below. Acceptable attire must be worn during work hours. Staff may wear matching print or solid scrub tops with their solid scrub pants.

- Dental Assistants: Standard Clinic Attire / Scrubs
- Dental Hygienists: Standard Clinic Attire / Scrubs
- Nurses: Standard Clinic Attire / Scrubs
- Central Processing Staff: Standard Clinic Attire / Scrubs
- All Other Positions: Standard Dress Attire /Scrubs

#### VI. SPECIAL OCCASIONS/EVENTS

The Dean may announce/allow a dress reflective of a special holiday or University function at his discretion during the year. This dress must not interfere with job function or the educational process and must not pose a safety risk or violation of infection control guidelines. Furthermore, he may also require a particular form of dress for special dental school events, such as Alumni Day. Regardless of the event, unacceptable attire, as delineated is prohibited.

#### **VII.CELL PHONES**

Cell phone use is not permitted during SoD hours of operation including classroom, laboratory or clinical sessions with the exception of instructor directed activities using TurningPoint software in class . Cell phones must be silenced and stowed when in any of the aforementioned settings. In clinic, cell phones may be accessed while in the Student Communications Center only. If a personal issue exists and another party requires phone access to you during the daytime hours, please give that party the telephone number for Room 1055 (304) 293-3511, your Department (if applicable) and/or the Dean's office (304) 293-2521. You will be contacted immediately if a call for you should occur. Cell phones are not permitted in the classroom or laboratory during testing of any kind.